

911-TELECOMMUNICATOR

- Certification in FEMA-ICS 100, Active Shooter, A.L.I.C.E. and Keyboarding
- Tri-C Certificate of Completion

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Program description

Twelve-week, 192-hour dispatcher course combines classroom and hands-on dispatch training. Practice handling single and multiple simulated calls with scenarios in law, fire and EMS using a 911 dispatch software.

The course is designed to prepare U.S.-based students to take a national exam that leads to job placement. The course does not meet the criteria for either the student or visitor visa rules with regard to studying.

Other important information

See Dispatch webpage for more information

Class dress code:

- White polo shirt (short or long sleeves)
- Navy or black pants (no leggings or yoga pants)
- Dark-colored shoes and socks
- Academy jacket (approximately \$40)

Program Requirements

- High school diploma, GED diploma or enrollment in an adult diploma program
- 18 years or older; if under 18, preapproval required from program director
- No criminal history

Program cost

\$1,700*

Includes textbook, class materials and certification test fee.

*Cost subject to change without notice.

Financial aid eligibility

This course is **not** financial aid eligible.

Upon completion students receive

Upon completion of the program, students will receive the following certifications:

- National Emergency Communications Certification
- Certification in 911 Telecommunications, including Police, Fire and EMS