

# ISO TRAINING (ZISO)

## ZISO-1039 Certified Quality Auditor (CQA) Refresher 2.4 CEUs

This eight-week course prepares Quality Professionals for the exam that leads to Certified Quality Auditor (CQA) certification from the American Society for Quality (ASQ). Sample questions will be reviewed throughout the course to give students a feel for the exam.

*Contact hours: 24*

*Not financial aid eligible.*

## ZISO-1040 Certified Quality Engineer (CQE) Refresher 3 CEUs

The course is designed for individuals preparing for the Certified Quality Engineer (CQE) exam. It provides a comprehensive review of the CQE Body of Knowledge, established by the American Society for Quality, and reinforces the understanding of a quality engineer's role. This course will increase participants' skills using metrology and statistical methods to diagnose and correct improper quality control practices and will refresh their skills relating to applying and analyzing testing and inspection procedures.

*Contact hours: 30*

*Not financial aid eligible.*

## ZISO-1041 Certified Manager of Quality/Organizational Excellence (CMQ/OE) Refresher 2.4 CEUs

This eight-week course prepares quality professionals for the exam that leads to Certified Manager of Quality/Organizational Excellence (CMQ/OE) certification from the American Society for Quality. Sample questions will be reviewed throughout the course to give students a feel for the exam.

*Contact hours: 24*

*Not financial aid eligible.*

## ZISO-1044 Certified Quality Technician (CQT) Refresher 2.4 CEUs

This course prepares participants to take ASQ's Certified Quality Technician (CQT) exam. It is designed for those who can analyze quality problems, prepare inspection plans and instruction, select sampling plan applications and apply fundamental statistical methods for process control.

*Contact hours: 24*

*Not financial aid eligible.*

## ZISO-1064 Certified Quality Improvement Associate (CQIA) Refresher 1.8 CEUs

Certified Quality Improvement Associates (CQIAs) have basic knowledge of quality tools and their uses and are involved in quality improvement projects, but they do not necessarily come from a traditional quality area. This refresher course reviews the CQIA Body of Knowledge in detail to help individuals preparing to take the American Society for Quality (ASQ) Certified Quality Improvement Associate exam.

*Contact hours: 18*

*Not financial aid eligible.*

## ZISO-1130 Plexus: Understanding and Internal Auditing for ISO 14001:2015

### 2.4 CEUs

An environmental management system (EMS) based on the ISO 14001 standard is recognized worldwide as a superior methodology for reducing environmental hazards, maintaining regulatory compliance and as a cost-saving vehicle. EMS internal auditors assist an organization in maintaining an effective EMS and in meeting environmentally sensitive targets and objectives. Using environmental methodology and tools, this course helps your organization drive continuous improvement. Learn a range of internal EMS auditing skills that will help you become a strong advocate and auditor in your company's effort to obtain maximum value from its commitment to environmental issues. Gain confidence in your audit skills, from planning through reporting the results. Acquire actual experience working as a member of a functioning audit team during the course.

*Contact hours: 24*

*Not financial aid eligible.*

## ZISO-1153 Exemplar Global Certified/Plexus ISO 9001:2015 Internal Auditor Training-IATF16949:2016 AutoEmphasis

### 2.4 CEUs

This internationally-accredited 3-day course is designed for new internal auditors and experienced internal auditors who need to perform internal quality audits to IATF 16949:2016. Participants will complete an in-depth review of ISO 9001:2015, IATF 16949:2016, and the tools to effectively prepare and conduct internal audits. Through individual participation and group exercises, participants will apply and audit the requirements of ISO 9001:2015 and IATF 16949:2016 through case study activities that focus on industry-recognized auditing techniques. A final examination is included at the end of the course.

*Contact hours: 24*

*Not financial aid eligible.*

## ZISO-1161 Plexus: Understanding ISO 9001:2015

### 1.6 CEUs

Learn ISO 9001:2015 concepts through this hands-on, interactive course – an in-depth, clause-by-clause review of the Standard.

*Contact hours: 16*

*Not financial aid eligible.*

## ZISO-1181 Plexus: ISO 45001:2018 Internal Auditor Training for Occupational Health and Safety

### 2.4 CEUs

This three-day course provides internal-audit team members with the knowledge to interpret and audit occupational health and safety (OH&S) management system requirements, based on the requirements of ISO 45001:2018 and ISO 19011:2018.

*Contact hours: 24*

*Not financial aid eligible.*

**ZISO-1183 Introduction to Supply Chain Management (Online)**

**18 CEUs**

Supply chains encompass the company and business activities needed to design, make, deliver and use a product or service. Businesses depend on their supply chains to provide them with what they need to survive and thrive. Every business fits into one or more supply chains and has a role to play in each of them. This course provides an organized framework for understanding the essential concepts of supply chain management and how to develop and deploy supply chains to achieve success in the fast-paced global economy we all live in.

*Contact hours: 180*

*Not financial aid eligible.*

**ZISO-1194 AIAG and VDA FMEA Training**

**1.6 CEUs**

This introductory course explains the primary essentials of the 7-Step AIAG-VDA PFMEA, detailing changes and additions between this and the AIAG 4th ed. PFMEA. The new AIAG-VDA FMEA Handbook endorses the utilization of this process-oriented methodology, intended to help suppliers meet the product performance requirements of global automakers. As the most commonly used risk analysis method in the automotive industry, PFMEA helps suppliers predict and prevent failures in part production processes.

*Contact hours: 16*

*Not financial aid eligible.*

**ZISO-1800 Plexus ISO 9001:2015 Understanding and Internal Auditing**

**2.4 CEUs**

This course provides both new and experienced internal auditors with an understanding of the fundamental concepts, principles and requirements of auditing to ISO 9001:2015 using a process-based approach. Through the use of interactive methods, participants will acquire the necessary skills to become a leader in preparing and conducting first- and second-party audits. Participants engage in activities that create an understanding of each standard element and the benefits of each element for their organization and for them as participants in a business management system. The course includes preparation and application of an audit under the guidance of a Plexus Trainer. Auditors will learn the full range of internal auditing skills that will help them become strong advocates and leaders in their organizations' efforts to obtain maximum value from their commitment to ISO 9001.

*Contact hours: 24*

*Not financial aid eligible.*

**ZISO-1801 IATF 16949:2016 Understanding and Internal Quality Auditing**

**2.4 CEUs**

This 3-day course is designed for new and experienced internal auditors who need to perform internal quality audits to IATF 16949:2016. Participants will complete an in-depth review of the ISO 9001:2015 and IATF 16949:2016 requirements, and the tools to effectively prepare and conduct internal audits to the standard. Through individual participation and group exercises, participants will apply and audit the requirements of ISO 9001:2015 and IATF 16949:2016 through case-study activities that focus on industry-recognized auditing techniques. A simulated audit, based on documentation from an actual organization, is included to help you develop and refine your newly acquired knowledge and skills.

*Contact hours: 24*

*Not financial aid eligible.*